



CRS-Q-0031954-EVS  
Funding Validity Period:  
1 Jun 2019 to 29 Nov 2020

## L3 Stakeholder Management

### Course Objectives:

This training program covers the knowledge and skills required in scheduling and supervising cleaning services.

### At the end of the course, the learners will be able to:

1. Plan cleaning activities
2. Supervise cleaning activities
3. Handle contingencies during cleaning activities



### Who Should Attend?

1. Employees currently in a supervisory or team leader roles with the technical skills and knowledge to supervise cleaning operations and cleaning operators.
2. The working adults or mid-career change workers who are keen to join the environmental services industry.

**Training Hours:** 16 Hours  
**Assessment Hours:** 1.5 Hours

**Assessment Method:** Case Study, Oral Questions  
**Mode of Delivery:** Lectures, Demonstrations & Presentations

**Course Fee:** SSG Training Grant is only applicable to Singapore Citizens & Permanent Residents, and is subject to approval.

Full Course Fee Before Funding		Nett Course Fee (with GST) To Be Paid By Candidate After			
Before GST	After GST	SSG Training Grant @ 95%	SSG Training Grant @ 90%	SSG Training Grant @ S\$17/hr	SSG Training Grant @ S\$15/hr
\$395.50	\$423.19	\$47.46	\$67.24	\$125.69	\$160.69



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